

# SERVANT LEADERSHIP IN ACTION

2014 – 2015 ANNUAL REPORT







*"I never thought I'd become the type of person to become homeless but I divorced my spouse; and then I lost my job; and then mental illness reared its ugly head. When I came to Siloam Mission, the people were very warm and open-hearted. The staff welcomed me in when other places didn't. Now, I'm looking forward to working, building my finances, and marrying my fiancé."*

— KATRINA, FORMER SILOAM MISSION CLIENT

## MISSION STATEMENT

A connecting point between the compassionate and Winnipeg's less fortunate, Siloam Mission is a Christian humanitarian organization that alleviates hardships and provides opportunities for change for those affected by homelessness.

*But it shall not be so among you. But whoever would be great among you must be your servant, and whoever would be first among you must be servant of all. For even the Son of Man came not to be served but to serve, and to give his life as a ransom for many.*

Mark 10:43-45 (ESV)

*"I share my story so people will understand that change can and does happen. Five years ago, I was living in the shelter. I had addictions and mental health issues. I didn't know what to do anymore. I felt alone. One day I watched a staff member in the Drop In welcome this lady in off the street. She was tired and weathered but that greeting lit up her face. That stuck with me and in the shelter that night, I thanked God. When I was ready to get my life back on track, Siloam Mission was here for me."*

— RON, FORMER SILOAM MISSION CLIENT





This past year, nearly 400 people came to Siloam's volunteer podiatrists and foot nurses with foot-related problems. In November 2014, Siloam Mission announced the grand opening of its new podiatry room in the Saul Sair Health Centre.

Established thanks to the determined efforts of Dr. Tejel Patel and her husband, Mr. Anis Khan, as well as generous donations from Fortress Real Developments, MADY Development Corp., the Mennonite Brethren Collegiate Institute's Youth in Philanthropy Committee, and dedicated volunteer, Chantel Blunderfield. The new podiatry room provides a professional, modern, and well-equipped clinical setting for these critical services. Canadian Footwear and the Foot Health Centre assists by providing quality footwear and custom orthotics for patient referrals.

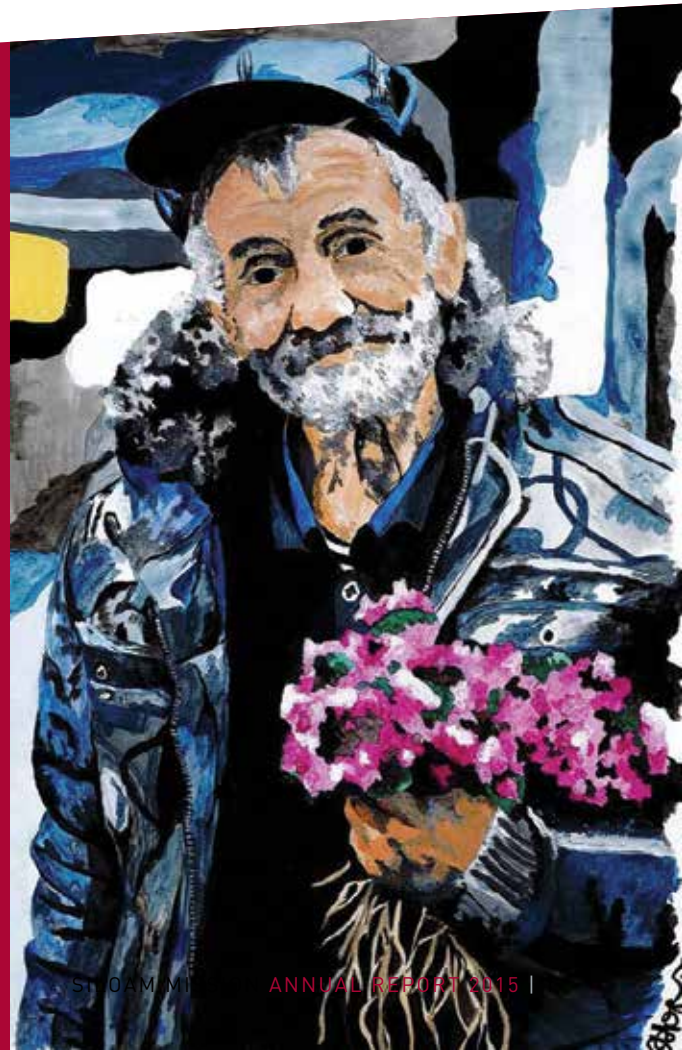
Podiatry and foot care services are essential for those experiencing homelessness, often coping with diabetes, circulation issues, or other underlying conditions. They walk or stand constantly. Their feet get wet and frostbitten. They often do not have adequate footwear. They do not have the means to care for wounds, blisters, and calluses which can quickly escalate into significant health issues.

"Podiatric care, footwear education, and foot hygiene is critical," says Dr. Tejel Patel. "This community of caring professionals and deserving clients need to have a dignified, professionally equipped examination room equal to what is available in private practice."

*"I first stepped into Siloam Mission after having a break down. I didn't know where I was going in life or where it would take me. Starting over at the mission has impacted my life very deeply and given me hope to move on. I want to help others as well as myself."*

*"I never imagined my descent from grace would be so rapid. I erroneously believed a combination of an affluent upbringing, sound education, and disinterest in vices would separate me from addicts, felons, and other misfortunes. My initial days at Siloam were spent bearing the burden of indescribable shame. I had to reacquaint myself with the concept of trust. My experience has taught me that while the basic needs of meals, clothing, and safe shelter are vital for survival, I needed to be able to visualize myself beyond the present. I needed Siloam's programs to build dignity, locate housing, connect with appropriate services, and navigate bureaucratic mazes. Siloam's staff gifted me with the luxury of hope."*

Artwork Credit: ALYSSA HOGEVEEN –  
CALVIN CHRISTIAN COLLEGIATE 2015





# MESSAGE FROM THE BOARD OF DIRECTORS

## SERVANT LEADERSHIP

**“** *Do nothing from selfish ambition or conceit, but in humility count others more significant than yourselves. Let each of you look not only to his own interests, but also to the interests of others. Let this mind be in you, which was also in Christ Jesus, who, though he was in the form of God, did not count equality with God a thing to be grasped, but emptied himself, by taking the form of a servant, being born in the likeness of men. And being found in human form, he humbled himself by becoming obedient to the point of death, even death on a cross.* **”**

— Philippians 2:3-8

Over the past year, Siloam Mission’s Board of Directors has been focusing our discussions around the theme of servant-leadership as Christ describes in Mark 10:43-45:

*“But whoever would be great among you must be your servant, and whoever would be first among you must be servant of all. For even the Son of Man came not to be served but to serve, and to give his life as a ransom for many.”*

*The philosophy of servant-leadership is a dramatic departure from our society’s expected perspectives of organizational leadership. Robert Greenleaf once wrote “The servant-leader is servant first.... Then conscious choice brings one to aspire to lead. That person is sharply different from one who is leader first.... The difference manifests itself in the care taken by the servant first to make sure that other people’s highest priority needs are being served.”*



This describes well the heart behind Siloam Mission’s vision, mission, and values. We base our mandate on the premise we are here first to serve. Any leadership roles we play are the product of the trust our intentional acts of service instill. To enrich the lives of others and build a stronger, more compassionate community, we are called to act with humility rather than wield authority. We create an environment of caring through selflessness. We lead by ministering to the needs of others before ourselves.

In short, we live our faith by loving those we serve as Christ loves us. This doesn’t mean that everyone has to share our faith. It means what we do, we do through the inspiration of Christ as our servant-leader. It means we understand our mission is to care, not judge, and to do so with the attitude of humbleness and gratitude for the opportunity to serve others.

Siloam is not alone in adopting this ‘revolutionary’ approach to leadership. We see more and more businesses and corporations adopting this model as part of their increased sense of social responsibility. They are doing so as volunteers and sponsors, investing both talent and resources in developing our local community. This shows others are practicing servant-leadership also, seeking innovative ways in which they can give of their expertise to help create solutions for poverty and homelessness. They are working closely with us to fit their gifts and talents into the bigger picture.

An excellent example this past year was the grand opening of our new podiatry room in the Saul Sair Health Centre. Local podiatrist Tejel Patel, along with other podiatry professionals and partners, used their acumen and their energy to create and furnish a dedicated podiatry care space for our patrons. Foot care is a critical issue for those coping with homelessness. Injuries, infections, and progressive complications from chronic illness make foot health one of the most significant challenges they face.

We have been blessed by many other examples of this compassionate and creative leadership also: Boeing’s LEAN have been helping us become better stewards of resources; Danny’s Whole Hog frequently honours our community with beautiful prepared cuisine; Willow Wolfe and Princeton Artist Brush Company are developing new programming to encourage those within our community



to explore their artistic expression; Manitoba Liquor and Lotteries are supplying and installing new security equipment to ensure our mission remains a safe haven. Long-time partners, like Vickars Auto Group, Pearle Vision, Subway Restaurants, and Little Caesars continue to find innovative ways to share their abundance with our most vulnerable.

Having caring partners come in, see a need, and collectively work to address it is an example of leadership that serves.

Our staff and volunteers are servant leaders every day. They come to the mission to be of service, not just to do a job. They seek continually to find ways in which they can make a difference in the lives of others. This culture of mutual service means together we are able to do and provide more than we ever could alone. And what we do for those we serve is, in turn, what they take the lead to do for one another. To serve is to blossom.

As we look ahead at this coming year, we want to make servant leadership stronger. So how do we practice love in meaningful ways to benefit those we serve?

Being servant leaders means we are committed to listen, to have empathy, to nurture healing, to foster awareness, to think ahead, to be good stewards, to give our very best to help others grow, and to always strive to build stronger relationships and a healthy community. In practical terms, this means we collectively commit ourselves to feeling, speaking, thinking, and acting from hearts filled with love and service.

We thank all of you for sharing your love and service with us this past year and, in so doing, helping us to provide some measure of safety and stability for our brothers and sisters who cope with poverty and homelessness. This is love in action, building a healthier community through meaningful relationships.

**DR. RILEY COULTER**  
CHAIR, BOARD OF DIRECTORS



## BOARD OF DIRECTORS

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# MESSAGE FROM THE EXECUTIVE DIRECTOR

## SERVE WITH LOVE

**//** *The King will reply, 'Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.'* **//**

— Matthew 25:4

Our Drop In is the centre of daily activity at Siloam Mission. This is where people congregate, where they share conversations and meals, where they build relationships. This is also the frontline – the first point of contact where we find out what a person's needs are and begin to help.

Over the last few months as the acting Executive Director, I've come to spend a lot of time each day in the midst of this buzzing hub. While Floyd recuperates on medical leave, this season of service to Siloam has blessed me with a deeper understanding of both the challenges and the joys experienced by not only those whom we serve but also the volunteers, staff, and donors who are part of the dynamic, ever-growing community.

I am in awe of the myriad ways all of our lives are entwined, how each of us has the gift of touching another's life and making an incalculable difference. I see the true heart of love and service in action every day.

### HEART OF LOVE ~ John 14:1

**"Do not let your hearts be troubled.  
You believe in God; believe also in me."**

Looking back on the past year, I am filled with gratitude. Every service and program Siloam Mission provides has been spearheaded through the vision of volunteers, staff, donors, and partners seeing need and seeking creative solutions. I am struck by the hundreds of unique ways in which caring people offer their best to help others.

For example, occupational therapy students volunteering in our health centre went beyond their practicum commitments to develop programming for our clients. Students from the Louis Riel School Division and Aboriginal Youth Opportunities collaborated to produce a Fringe play showcasing the spirit of community and respect.

In January, when the city was under a boil water order, local businesses rushed in with bottled water to avert our crisis. When the public discovered we were running out of coffee mugs in our Drop In, the response was heart-warming.

Great West Life coordinated an exhibition of art works created by our clients. Canadian Pacific donated much needed stethoscopes and vital monitoring equipment to our health centre. Many schools across Manitoba held drives to collect everything from backpacks to bread to share with our folks. Local musicians held special fundraisers leveraging their talents to support our work. All these, and much more illustrate the true heart of love.

### VOICE OF LOVE ~ John 10: 27-28

**"My sheep hear My voice, and I know them,  
and they follow Me; and I give eternal life to them,  
and they will never perish; and no one will  
snatch them out of My hand."**

This past year has seen many blessings. We were able to share stories about the work we do and the people we serve with our largest ever Christmas Gala attendance. The Canadian Museum for Human Rights was a poignant setting for our Annual Breakfast message of love, dignity, and respect.

Many of our supporters have been steadfast for years through annual events such as the Manitoba Heros Gala, the CEO Sleepout, Five Hole for Food, Got Ginch/ Need Knickers Underwear Drive, the Dauphin Air Cadets Blanket Drive, REALTORS Care® Easter Dinner, ICUC Shop4Siloam and many others.



These events and others are critical moments when we can educate people about the devastating impact of homelessness and poverty on our neighbours. But even more, these events give voice to the ways in which people can become part of the solution.

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### **MIND OF LOVE ~ Philippians 2:5**

**“Let this mind be in you, which was also in Christ Jesus”**



The impact of homelessness is increasing. This year's Thanksgiving was our largest ever, serving over 2300 meals that day. We now serve approximately 1500 meals daily, more than 8% higher than last year. Nightly our shelter is full. Siloam Mission does not face these challenges alone. Our fellow Manitobans care deeply.

Schools and student groups across the province continually volunteer and organize vital donation drives. Businesses and organizations not only find creative ways to replenish our resources but also bring in teams of people as volunteers. Families and individuals amaze us with their incredible outreach, fundraising, and innovation to promote awareness for those we serve.

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### **HAND OF LOVE ~ Luke 5:13**

**“And He put forth His hand and touched him, saying, I will: be thou clean. And immediately the leprosy departed from him.”**



Looking ahead to the coming year, I challenge all of us to keep growing this community of love by living as servant-leaders. The men and women we serve are our neighbours, our families, our friends – and, once we hear their stories, we begin to realize they are us.

Author Robert Greenleaf challenges us to measure our hearts and actions against this question; “Do those served grow as persons? Do they, while being served, become healthier, wiser, freer, more autonomous, more likely themselves to become servants?”

My prayer for Siloam Mission, and for each of us, is that we serve so others may also grow and serve. In this way we empower one another to make profound change happen.

**DR. GARRY CORBETT**  
ACTING EXECUTIVE DIRECTOR,  
SILOAM MISSION



### **EXECUTIVE STAFF**

**Dr. Garry Corbett**, Acting Executive Director  
**Floyd Perras**, Executive Director (Medical Leave)  
**Dan Maxson**, Director of Operations  
**Laiza Pacheco**, Director of Programs

**Judy Richichi**, Director of Major Gifts and Corporate Relations  
**Mike Beauregard**, Director of Development  
**Steve Martens**, Director of Finance



## BECAUSE OF YOU

51

PEOPLE IN PRE-  
EMPLOYMENT  
PREPARATION

12

PEOPLE IN VOCATIONAL  
TRAINING/UPGRADING

19

PEOPLE RE-ENTERED  
WORKFORCE



STEP Graduate Elmer with his Transition Services and Building Futures team

*"I arrived at Siloam Mission broke, feeling depressed and worthless; I had lost my job and I was in shock. I started working with Transition Services and they helped me to realize the sun still shone and my point of view is important. I started working in the MOST and Building Futures programs and this gave me pride back. I could focus on something other than my own problems."*

— K. – TRANSITION SERVICES CLIENT,  
SILOAM MISSION

## BUILDING FUTURES

Building Futures is our vocational rehabilitation program, designed for individuals using our services who require assistance securing fulfilling, sustainable employment. Building Futures determines current skill levels to support each participant on an individual basis through comprehensive assessment and the facilitation of training. Participants identify and build on their strengths while addressing challenges and obstacles in order to secure employment. Once employed, connections are maintained regularly with the participant and the new employer in order to provide encouragement and assist in a healthy transition into the workplace and a self-sufficient lifestyle.



*"The program allowed me to finish my Grade 12."*

— CAITLIN, EXIT UP! PROGRAM PARTICIPANT

*"The program makes us feel at home and gives us a sense of belonging"*

— TREVOR, EXIT UP! PROGRAM PARTICIPANT

*"Exit Up helped me get off the streets and get ID."*

— ROGER, EXIT UP! PROGRAM PARTICIPANT





#### BECAUSE OF YOU

**4,921**

MOST HOURS WORKED

**1,704**

BAGS OF GARBAGE  
COLLECTED

**782**

KILOMETRES WALKED

**87**

PEOPLE PARTICIPATED  
IN MOST

## EXIT UP!

May 2015 marked the first anniversary of Siloam Mission's Exit Up! This program provides opportunities for Aboriginal young adults, aged 18-25, who have left the care of Child and Family Services and are seeking a supportive environment to develop skills for living interdependently with success. Exit Up! offers a positive alternative through a structured environment with options for developing their future paths. Supports are designed to strengthen resilience and participants work closely with staff to develop healthy coping strategies as they move towards their goals.

*"The program is allowing me to complete my schooling, learn new life skills, and live independently."*

— DARRYL, EXIT UP! PROGRAM PARTICIPANT



## MOST

### MISSION: OFF THE STREETS TEAM

A cornerstone within Building Futures, MOST is our temporary employment program for participants ready to take the first steps back into the workforce. Structured experience working on public space beautification in Winnipeg's downtown core provides our participants opportunities to build confidence, develop employment skills, gain a sense of purpose, and earn income. MOST's positive experiences go beyond work, also helping to build self-esteem through enriched social, emotional, spiritual, and financial life skills. The quality of work produced by the MOST teams has been widely praised by many downtown Winnipeg businesses and associations, reinforcing for participants the value of the contributions they make to our community.

#### BECAUSE OF YOU

**10**

YOUTH IN RESIDENCE

**2**

YOUTH COMPLETED  
HIGH SCHOOL

**2**

YOUTH ENTERED  
WORKFORCE

**3**

YOUTH IN EDUCATION/  
TRAINING



## THE MADISON

Located in Winnipeg's Wolseley neighbourhood, The Madison provides 85-units of recovery based, independent living in a supportive, congregate environment. It is a place of intentional community for individuals considered chronically and episodically homeless coming from shelters and other care systems. Many continue to reside at The Madison or successfully transition into suitable, alternate housing situations.

The Madison provides three meals a day, free access to laundry machines, and free Wi-Fi. It also has its own clothing room, operated entirely by volunteers. Each new resident is connected with a case manager to develop personalized goals that will increase their individual capacity. Volunteers host and provide the residents with fun and meaningful recreational activities. Residents also participate in field trips through Siloam's Transition Services. Live-in caretakers and full time staff provide continual monitoring and 24/7 on-site support.

Many residents, staff, and community volunteers participate in The Madison Volunteer Program. MVP is committed to keeping the neighbourhood litter free and has picked up almost 100 bags of trash in the Wolseley community. This past year we also installed new front doors, added another work station to our computer room, and brought in beautiful new furniture for the communal up-stairs lounge.



*"There will always be a need for more supportive housing in Winnipeg because there will always be people coping with mental health issues."*

— S. – TRANSITION SERVICES CLIENT, SILOAM MISSION

*"After a year of transition services and living at the shelter at the mission, I was able to do one of my first moves into my new life. Moving into The Madison opened my eyes and helped me so much. I now have a place to call my own. I can move forward with dreams and goals."*

— J. – TRANSITION SERVICES CLIENT, SILOAM MISSION

### BECAUSE OF YOU

11,193

VOLUNTEER HOURS  
AT THE MADISON

1,193

MVP VOLUNTEER HOURS

247

PEOPLE VOLUNTEERED  
AT THE MADISON

24

PEOPLE BECAME NEW  
RESIDENTS



The generosity of Manitobans never ceases to amaze us and we are humbled by the overwhelming response whenever we reach out in need. Last winter we put a call out on our Facebook page asking for mugs for our Drop In – just one call out! Within days we received thousands of mugs, with groups and individuals organizing drives to help raise awareness. Connor and Katie are just two of the many caring people who responded instantly, sharing their compassion for others in this unique and remarkable way.





MIND OF LOVE - PHILIPPIANS 2:5

## VOLUNTEER SERVICES

This past year over 8,300 people volunteered in more than 60 different roles at Siloam Mission. Their volunteer hours are equivalent to over 40 full time staff. Our volunteers bring a sense of community and build relationships integral to our capacity to providing programs and services.

Volunteers are the heart of compassion in Siloam Mission and this year we were able to create more volunteer opportunities. Volunteers now host recreation at The Madison and work alongside people in our art program. We launched our unique sidekick program in which volunteers meet one-on-one with clients involved in our transition program on a regular basis. We also increased occasions for youth and families to get involved in our community through youth nights and family events.

*Sidekicks Lorna and Pat are building a positive relationship enriching each other's lives and those around them.*



*"Making The Madison my home meant I had somewhere to go and somewhere to be. It was a good feeling. I'm healing and circulating back to my old self again. When I was homeless, I didn't think a place like the Madison existed. I've found a home, a long lost dream."*

— LORNA, MADISON RESIDENT

## BECAUSE OF YOU

**83,769**

VOLUNTEER  
HOURS GIVEN

**8,365**

PEOPLE VOLUNTEERED

**559**

GROUPS VOLUNTEERED

**104**

PEOPLE PARTICIPATED  
IN FAMILY VOLUNTEER  
EVENT

**90**

STUDENTS IN UTR

**85**

SCHOOL GROUPS THAT  
CAME FOR TOURS

**70**

SIDEKICK VOLUNTEER  
HOURS

*"I see the hope for all who seek help and support at Siloam Mission and The Madison. They can find it difficult to see beyond but we help by sharing abundance and opening up new possibilities. We are all one."*

— PAT, SILOAM MISSION VOLUNTEER

## COMMUNITY EDUCATION

Siloam Mission's Community Education consistently discovers fresh ways to engage students all over the province. Students have helped raise tens of thousands of dollars for Siloam but our efforts are about much more than fundraising. Community education helps to change hearts and inspire young people to live compassionately – and creatively.

We regularly tour school groups at Siloam and also speak to assemblies and in classrooms, building relationships with schools and school divisions to interact in more meaningful ways with the next generations of our

community. This year we worked with Aboriginal Youth Opportunities and the Louis Riel School Division to present our 77 stanza children's poem, Blink's Garden, at the Winnipeg Fringe Festival. This play dramatized societal themes critical to creating a healthier, inclusive community.

Blinks Garden – 2015 Fringe Festival



## UNDER THE RADAR

Siloam Mission's Under the Radar program is an urban outreach designed to develop youth advocates for those experiencing poverty and homelessness. Because the voices of those living 'under the radar' of our society, youth and young adults are encouraged to become involved with compassionate ministry right in their own community. The program provides eye-opening learning moments, while giving participants the opportunity to connect their hearts with people who are different from them.

*"Before I came to Siloam Mission I was afraid of homeless people because they looked and acted different than me. But now I can freely say they are not much different. We have a lot more similarities than I thought."*

— 2014 UTR PARTICIPANT

*"I definitely saw how much we take for granted and how difficult it is for homeless people to find money every day."*

— 2015 UTR PARTICIPANT

*"This program helped further my understanding of homelessness and poverty in Winnipeg because it is really different than what you see on T.V. and in the movies. I think it's important to see the difference and understand it."*

— 2014 UTR PARTICIPANT



## FRONTLINE SUPPORT SERVICES

Siloam Mission's programs and services are free and serve hundreds of people every day with dignity and respect. Our emergency services help keep people alive and our Transition Services help people live up to their potential. We start by ensuring clients have their basic needs met – food, shelter, financial resources, clothing, ID. Once those are secure we help them set goals to improve their quality of life, such as returning to school, employment, budgeting, volunteering, and recreational pursuits.

*"It's funny how I never thought life would have some homelessness in it. Homeless in the first world is better than homeless in the third world, I guess. It becomes difficult to keep this in mind with wind chills in the minus thirties. Now that I've experienced the reality of poverty, my appreciation for home and hearth is staggering."*

— K. – TRANSITION SERVICES CLIENT, SILOAM MISSION

Artwork Credit:  
Riley Douma –  
Calvin Christian  
Collegiate 2015



### KITCHEN & DROP IN

Our Drop In is the hub of Siloam Mission's vibrant community of guests, volunteers, supporters, and staff, where we serve an average of 1300 meals each day, a 8% increase over the previous year. We served over 2300 meals on Thanksgiving Day, our largest holiday ever. This year one of our largest expenses was offset by regular dairy donations from Lucerne. Friday's have become 'theme meal' days with kitchen personnel experimenting with cuisines from various countries. Our long-time partner, Boeing, continues to help us implement LEAN principles for increased efficiencies in both kitchen procedures and food storage.

**FUN FACT:** We serve more than double the coffee of the average Tim Hortons location

### SPIRITUAL CARE

Siloam's Spiritual Care program provides psychological and spiritual comfort to those in our community. Offering worship gatherings, sharing circles, AA Meetings and daily devotions, the program also organizes memorial services and hospital visits. Spiritual Care also hosts uplifting and interactive entertainment for our guests, including movie viewings and music concerts in the Drop In.

### BECAUSE OF YOU

**471,651**

MEALS SERVED  
THIS YEAR

**14,876**

BAGGED LUNCHES  
HANDLED OUT

**3,528**

EMERGENCY FOOD  
HAMPERs DISTRIBUTED

**1,292**

MEALS PER DAY

**1,086,800**

CUPS OF COFFEE  
PER YEAR

**287**

VOLUNTEER HOURS  
IN SPIRITUAL CARE

**16**

MEMORIALS/  
HOSPITAL VISITS

**522**

PEOPLE CONNECTED  
WITH SPIRITUAL  
RESOURCES



## EMERGENCY OVERNIGHT SHELTER

This year 1079 individuals sought refuge in Siloam Mission's 110 bed Hannah's Place Emergency Overnight Shelter. Equipped with washrooms, showers, and comfortable beds, we also provide guests with hygiene items, fresh towels and clean linens. The shelter also provides a 5-bed family room for short-term emergency use. We connect shelter guests with our Transition Services to empower them beyond the immediate moment of crisis. We also provide 200 lockers for people to safely store their belongings, making it easier to work and to get around.



## BECAUSE OF YOU

**37,671**

EMERGENCY  
SHELTER STAYS

**571**

BLANKETS HANDED OUT

**1,079**

UNIQUE SHELTER GUESTS

*"I appreciate the food, clothing and place to sleep here. I also like that I can give back by helping out. I come here because they help. I can talk to friends and meet new people."*

— L. – TRANSITION SERVICES CLIENT, SILOAM MISSION

## BECAUSE OF YOU

**16,252**

CLOTHING PROGRAM  
VOLUNTEER HOURS

**15,195**

CLOTHING ROOM VISITS

**417**

BACKPACKS GIVEN OUT

**249**

STEEL- TOED BOOTS  
GIVEN OUT

## CLOTHING PROGRAM

Siloam's free clothing program provides the people we serve with clothing and hygiene items supplied by generous community donations. Organized as a dignified 'shopping' experience, men and women are able to feel more confident about their appearance by choosing from a carefully sorted selection with the assistance of volunteers who help them with sizes, needs, and preferences.

*Clothing Room volunteers work individually with our guests to make sure items suit them, fit properly, and meet their needs.*



## BECAUSE OF YOU

**423**

ART ROOM  
VOLUNTEER HOURS

**492**

ART ROOM VISITS

## ART PROGRAM

Siloam's Art Room provides a peaceful space for creative expression for many of our guests. Here people have the opportunity to escape day-to-day struggles and reclaim a sense of self-worth by exploring their talents. Through this private expression of hope, everyday experience, and spirituality, many participants gain the confidence to sell their artwork and move forward in professional art endeavours.

*Artist and Volunteer, Willow Wolf presented a donation of high quality brushes on behalf of the Princeton Artists Brush Co. in support of Siloam's art program.*



*"For me, to learn about compassion was to see the patrons with my heart, not my eyes and hear them with my heart and not my ears. A truly life changing realization and one I will take with me through my journey in life."*

— SHARON, ART ROOM VOLUNTEER



## TRANSITION SERVICES

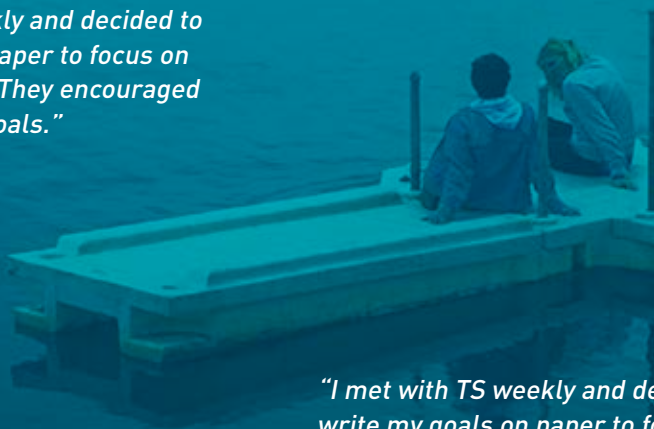
Siloam Mission's Transition Services program empowers people to enhance their quality of life through support and accountability around self-determined goals. Our TS team carry a caseload of over 135 clients at any given time, assisting them with everything from obtaining ID to finding housing, to accessing mental health support to finding recreational and social activities. Our TS team of staff and volunteers build positive relationships, encouraging participants on a weekly basis to regain their confidence and take positive steps forward.

Transition services also create opportunities for clients to participate in a variety of field trips, allowing them to reconnect with experiences beyond the daily coping of homelessness and poverty. These excursions bring together volunteers, staff, and clients in social, relaxed environments in which they can experience the joy of hope and community. By helping people reclaim their potential, Transition Services assists them to live with dignity and respect.



*"I first saw Siloam when I drove to work. I thought all the people lined up were looking for jobs. It was food! Then I lost my job and got kicked out of my place. I slept in a bus shelter for two nights and then came to Siloam. I stayed there a while and started working with their Transition Services. It helped me focus on my goals. It's changed my life."*

*"I met with TS weekly and decided to write my goals on paper to focus on them more clearly. They encouraged me to achieve my goals."*



*"I met with TS weekly and decided to write my goals on paper to focus on them more clearly. They encouraged me to achieve my goals."*

*"Working with transition services has helped with me communication, looking for a place to live and finding employment. They helped me to get identification and I even went to a treatment program."*

### BECAUSE OF YOU

**3158**

CLIENT VISITS WITH  
TRANSITION SERVICES

**295**

FIELD TRIP  
VOLUNTEER HOURS

**133**

PEOPLE PARTICIPATED  
IN FIELD TRIPS

**129**

PEOPLE SUPPORTED BY  
TRANSITION SERVICES

**49**

PEOPLE TRANSITIONED  
INTO HOUSING

**16**

PEOPLE MOVED INTO  
EMPLOYMENT

**15**

PEOPLE ENROLLED IN  
SCHOOL/TRAINING/WORK  
READINESS

## SAUL SAIR HEALTH CENTER

Many of the men and women who rely on Siloam Mission experience complex health issues such as diabetes, arthritis, circulation problems, chronic health issues, mental health problems, and other underlying disease processes. People experiencing homelessness often cannot address these on their own.

The Saul Sair Health Centre provides holistic health care to the clients using Siloam's other services. Dedicated volunteer health professionals provide care in ten different health fields. Clients are also able to access health care supplies, assistance with coordinating external health care appointments, advice and health education.



### BECAUSE OF YOU

9,886

CLINIC VISITS

3,100

APPOINTMENTS  
WITH MEDICAL  
PROFESSIONALS

89

CLIENTS USED THE GYM

13,279

HEALTH CARE ITEMS  
HANDED OUT

*"When I was released from the hospital, I had no money for medication and no place for follow up. The health centre at Siloam was a definite gift from God and now I am healthy enough to volunteer at Siloam myself cleaning floors, helping with dishes and wiping tables."*

— SUE, SILOAM MISSION CLIENT

*"I didn't know what to do. My eyes were getting really bad and I could not read anymore. I was offered a job, but because I couldn't see. I lost out. The eye doctor at Siloam examined me and said I needed glasses and eye surgery. Pearle Vision fitted me with glasses right there in the health centre and the doctor made an appointment for surgery. Three months later, I landed a job. Thanks Saul Sair Health Centre!"*

—CHARLES, SILOAM MISSION CLIENT



*It is difficult for me to accept that some people struggle to access resources to maintain or better their health. I love volunteering at Siloam's Saul Sair Health Centre and it humbles me to witness every time I come here how appreciative our clients are for services they receive.*

— VOLUNTEER HEALTH PROFESSIONAL,  
SILOAM MISSION

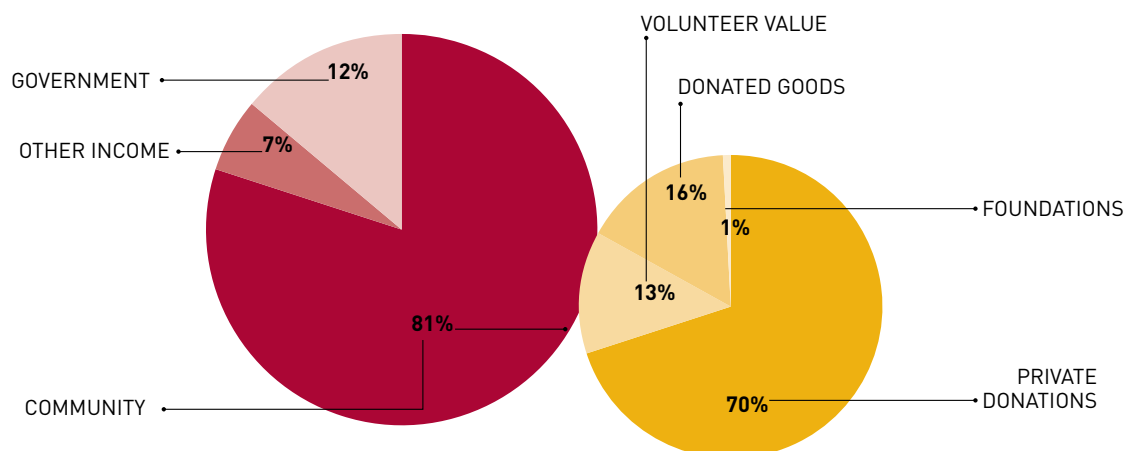
*The feeling of being part of the giving, love and caring that clients receive at Siloam's Health Centre is hard to describe. When patients' health is most fragile and the resources available are slim, the fact that they can improve their health by coming to us is immeasurable.*

— VOLUNTEER HEALTH PROFESSIONAL,  
SILOAM MISSION

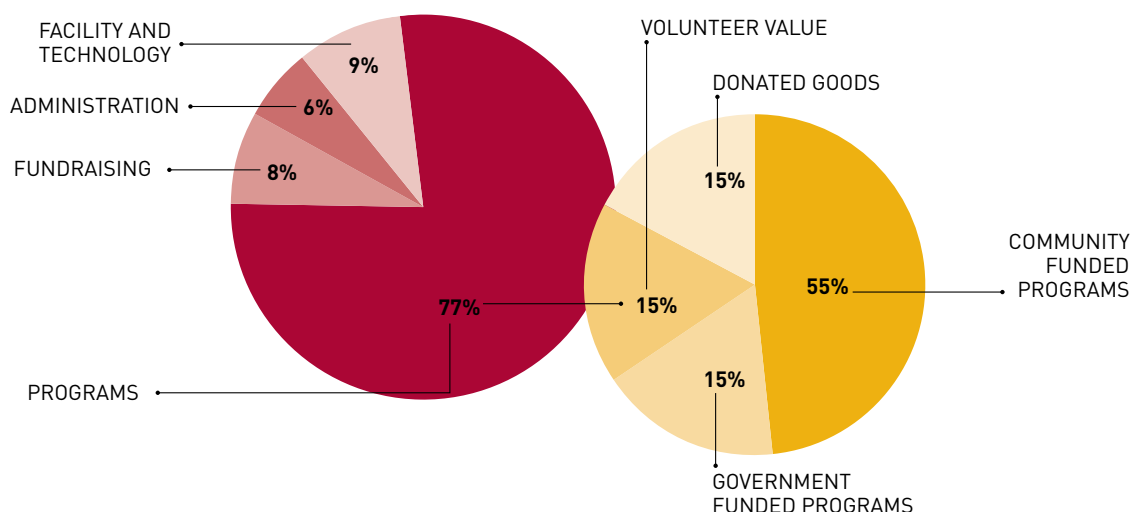


# FINANCIAL SUMMARY MAY 1, 2014 – APRIL 30, 2015

## RESOURCES 2014-2015



## EXPENSES 2014-2015



<b>MONETARY RESOURCES</b>	<b>2014-2015</b>
Community support	5,872,504
Government support	1,281,199
Foundation support	101,162
Private fee for service, sales and rentals	676,109
Interest and sundry	35,265
Net Deferred Contributions	19,785
<b>NON MONETARY RESOURCES</b>	
Gifts in kind	261,348
Donated goods <sup>(1)</sup>	1,113,326
Volunteer value <sup>(2)</sup>	1,131,429
<b>TOTAL RESOURCES</b>	<b>10,492,127</b>

- 1) The value of donated goods is determined based on the volume of donated goods utilized during the year and their estimated market value.
- 2) Volunteer value is determined based on contributed hours recorded and hourly rates. During the year volunteers contributed 83,769 hours; regular volunteer hours of 81,273 at \$13.00/hour and professional volunteer hours of 2,496 at \$30.00/hour.

<b>MONETARY EXPENSES</b>	<b>2014-2015</b>
Programs	5,028,199
Fundraising	810,340
Administration	540,145
Facility and technology	887,668
<b>NON MONETARY EXPENSES</b>	
Gifts in kind	261,348
Donated goods	1,113,326
Volunteer value	1,131,429
<b>TOTAL EXPENSES</b>	<b>9,772,455</b>
<b>EXCESS REVENUE OVER EXPENSES</b>	<b>719,672</b>

Complete audited financial statements provided by Chambers Fraser Professional Accountants are available at [www.siloam.ca](http://www.siloam.ca)

# THANK YOU!

## THANK YOU

Thank you to the thousands of people who have shared their time and resources with Winnipeg's less fortunate. Your compassion makes hope possible.

### INDIVIDUALS:

Leslie Allam  
June Anderson  
Peter Anderson  
Judy Andres  
Geraldine Aplin  
Darren & Jackie Armes  
Glenn & Annie Asham  
Chelsea Ashton  
Jason Barnabe  
Sean & Kristine Barnes  
Joan Barthel  
Dorothea Bater  
Diane Bauer  
Maxine Beatty  
Dan Beaulieu  
David & Shirley Bell  
Brent Bellamy  
Meachelle & Bernie Bellan  
Verna Bewsky  
Vernon & Jane Blyth  
Henry & Anita Borger  
George Born  
Cyril & Elaine Borthistle  
Carolyn Bouwman  
Ken & Laura Braun  
Anthony John Breen  
Gerald Brennan  
Steven & Marilyn Brink  
Virginia Brousseau  
Mark & Carilyn Buller  
Joe Bussoli  
Marcel Bérard & Lauraine De Maré  
Bruce & Lesley Campbell  
Adrian & Maylene Cancilla  
Bruce & Elizabeth Catchpole  
Chris Chapman

Peter Charles  
Elsie Cheyne  
Ken Chezick  
Mervyn & Nancy Chuback  
Blaine & Catherine Coates  
Irena Cohen  
Donald Courcelles & Cheryl Kennedy-Courcelles  
James Crandell  
Charles & Judith Cross  
Pat Cuddy  
Paul & Susan Cunningham  
Jacqueline Dacquay  
Dr. Catherine Dale  
Doris Davison  
John & Elizabeth Deacon  
Daniel & Robbin Dietterle  
Trudy & Gordon Doerksen  
Leanne Douglas  
Brian Dueck  
Anna & David Dyck  
Bryan & Teresa Dyck  
Peter & Nettie Dyck  
Gary & Judy Edwards  
Russ & Edna Edwards  
Glen Erb  
Doug Eyolfson  
Jacob Falk  
Gordon & Donna Fawcett  
Murray & Heather Fehler  
Cornelius Fehr  
James Fiebelkorn  
Alfred Fillion  
Debra Fontaine  
Omer & Helene Fontaine  
Harold & Mary Foth

Jack & Lucelle Franklin  
Ben Friesen  
Bernie Friesen  
Glenn & Marilyn Friesen  
Graham & Kristy Friesen  
Kurt & Audrey Friesen  
Wes Friesen  
Guy Frobisher  
Mary Froese  
Matt Frost & Michelle Davidson  
Jenni Lee Funk  
Laurel Gardiner  
Melissa Garry  
Robert & Phyllis Gaundroue  
Michel & Connie Gauthier  
Dwight Gelhorn  
Frank & Kathryn Giesbrecht  
Rudy & Cheryl Giesbrecht  
Lesley Gilmour



Jim & Lynette Stein  
 Dr. Robert Suppes  
 Vernon & Sharilee Swaity  
 Dan & Julie Swedberg  
 Mavis Taillieu  
 Jane Tataryn  
 Gary Taylor  
 Murray & Charlotte Taylor  
 Sylvia & Reynaldo Todescan  
 Peter & Marianne Toews  
 Mark Tooley  
 Bruce Townsend  
 John Trinke  
 Dallas Turner  
 Kathy Turner  
 Dr. Cornelia van Ineveld  
 Kristel van Ineveld  
 Linda Vandenakker  
 Lori Veenstra  
 Leah Vermette  
 Karl Wagenaar  
 Kevin & Cheryl Walsh & Bartell  
 Terry Warburton  
 Christopher Warkentin  
 Ed & Rita Warkentin  
 Robert & Loretta Warkentin  
 Brent & Susan Warne  
 Augustine & REI Watanabe  
 Les & Susan Welling  
 Gerald & Wanda Weselowski  
 Garrett Whittleton  
 Brent & Anna Wiebe  
 Cornelius & Hilda Wiebe  
 Dale Wiebe  
 Dennis & Linda Wiebe

Helen Wiebe  
 Kevin & Marjorie Wiebe  
 Terry & Lois Wiebe  
 Garrett & Whitney Wieler  
 Glenn Williams  
 Dennis & Janet Woodford  
 Matthias & Melanie Yeung  
 Shelley Zieroth

#### CONGREGATIONS

Albright Church  
 Binscarth Knox United Church  
 Calvary Temple  
 Freedom Worship Centre Inc.  
 Halbstadt Berghaler Mennonite Church  
 Lutheran Church-Canada  
 Oasis Community Church  
 Open Door Church  
 Portage Avenue Church  
 Springfield Heights Mennonite Church  
 The Meeting Place  
 Trustees of the Roman Catholic Parish of St. Joseph  
 Ursuline Sisters of Tildonk Inc.  
 Victory Family Church

#### COMPANIES & ORGANIZATIONS

4L Communications Inc.  
 Albina Moran Law Corporation  
 All-Fab Building Components Inc.

Assiniboine Credit Union  
 B A Robinson Co Ltd.  
 Bardal Funeral Home  
 Bayshore Farms  
 Behavioural Health Foundation  
 Bern-Stein Plumbing Services Ltd.  
 Bigfootz Men's Oversized Footwear Shop  
 Boulet Sheet Metal Ltd.  
 Burnbrae Farms Ltd.  
 C & T Rentals & Sales Ltd.  
 Cambrian Credit Union  
 Canadian Footwear  
 City Mix Inc.  
 CN  
 Crane River Contracting  
 Creatively Designed Computers & Web Development  
 Decor Cabinets  
 Devuono Holdings Ltd.  
 Dr Garnet Warrian Medical Corporation  
 East Side Ventilation  
 EECOL Electric Corp  
 Elmroc Ltd.  
 Fresh Option  
 Organic Delivery  
 Five Hole 4 Food  
 Gourmet Coffee Specialists Ltd.  
 Grant Yung MD Medical Corporation  
 Gunn's Bakery  
 Hamzain

Pharmaceuticals Ltd.  
 Handcraft Creative  
 Healthy Strides Ltd.  
 Home Furniture And Appliances  
 Integrity Painting & Decorating Inc.  
 Interlake Painting  
 Investors Group  
 J C Agriventures Ltd.  
 Jerry's Concrete Works Ltd.  
 Jonnies Sticky Buns  
 Josef Ryan Diamonds  
 Klassen Manufacturing Ltd.  
 Kreviazuk Medical Corporation  
 Kroeker Farms Limited  
 LanBro Inc.  
 Larsen's Memorial  
 Linden Real Estate Services Inc.  
 Little Caesars Pizza  
 Living Music Inc.  
 Manco Control Systems Inc.  
 Manrex Limited  
 Maple Leaf Foods Inc.  
 Mayberry Holdings Ltd.  
 Nanton Financial Services  
 Nathan Reimer Custom Homes  
 National Industrial Communications Inc.  
 Niche Technology Inc.  
 Oliveira Construction

Olschewski Davie Barristers & Solicitors  
 P & J Patel Medical Corp  
 Party Stuff And U-Rent-It  
 Peerless Garments  
 Quarry Seed  
 Ranger Electric Ltd.  
 Redekopp  
 Rempel Insurance Brokers Ltd.  
 Robbie Holdings Ltd.  
 Silverton Homes Ltd.  
 Stantec Consulting Ltd.  
 Tache Pharmacy  
 Thermo Applicators Inc.  
 TNM Promotions Ltd.  
 Townsend Agency Ltd.  
 Uni-Jet Industrial Pipe Ltd.  
 Unionware Inc.  
 Urban Barn Ltd.  
 Vacuum Depot  
 Veron Consultants Inc.  
 Vickar Nissan  
 Waterside Development Corp  
 Wawanesa Mutual Insurance Co  
 Welders Supplies Limited  
 WGI Westman Group Inc.  
 Winnipeg Harvest  
 Your Thrift Shoppe Inc.

#### FOUNDATIONS & GOVERNMENT AGENCIES

CP Has Heart Foundation  
 Darden Restaurants Inc. Foundation  
 Ernst Hansch Foundation Inc.  
 Intact Foundation  
 Jewish Foundation of Manitoba  
 Manitoba Community Services Council Inc.  
 Manitoba Conservation & Water Stewardship: Geo Manitoba  
 Manitoba Hydro Employees' Charitable Donations Committee  
 Mennonite Foundation of Canada  
 Steinbach Credit Union  
 TD Canada Trust  
 The Blennerhassett Family Foundation  
 The Sprott Foundation  
 The Winnipeg Foundation  
 Waterfront Foundation Inc.  
 The Ladybug

## SPONSOR THE MEAL PROGRAM

The Sponsor the Meal program allows local businesses, churches, and schools to partner with Siloam Mission to provide meals to Winnipeg's less fortunate every day, giving your organization exposure as a leader committed to bettering our city and society.

For more information, contact Judy Richichi at 204-956-4344; [judy.richichi@siloadm.ca](mailto:judy.richichi@siloadm.ca)

### Champion for Change

Alina Schumacher  
of Schumacher  
Realty Ltd  
Ceridian Cares  
Credit Union Central of  
Manitoba  
Downtown Winnipeg Biz  
Pearlvision  
Subway Restaurants

### Gold Partner for Change

Danny's Whole Hog BBQ  
& Smokehouse  
Lowe Mechanical  
Manitoba Liquor &  
Lotteries

### Partner for Change

Bell Media Radio  
Winnipeg - BOB 99.9/  
Virgin 103.1/1290  
Sports  
Bison Fire and Safety  
Boeing  
Corus Radio Winnipeg -  
680 CJOB  
CTV Television Inc.  
DMS Industrial  
Constructors  
Genstar Development  
Company  
Global Winnipeg  
Integrity Painting and  
Decorating

Jim Pattison Media  
Group FAB 94.3 &  
QX104  
Manitoba Pork Council  
Manitoba Telecom  
Services Inc.  
Midtown Ford  
Qualico  
Rogers Digital Media -  
Radio - 92 CITI FM/  
102.3 CLEAR FM  
Sargent Blue Jeans  
Warkentin Investments

### Partner for Dignity

Cargill Limited  
CIBC  
Johnson Waste  
Management  
Manitoba Used Car  
Dealers Association  
Mechanical Contractors  
Association of  
Manitoba  
RBC Convention Centre  
- Winnipeg  
RBC Foundation  
Regehr's Printing  
Shona & John  
Scappaticci with  
Realty Executives  
First Choice  
Confidence  
Management

### Partner for Courage

CHVN Radio  
Dillon Consulting  
Enterprise Rental Car  
Intact Insurance  
Manitoba Shingling  
Contractors  
Association  
Maple Leaf Foods  
Minhas Family  
Red River Co-op  
Shaw Communications  
Ltd  
Vickar Auto Group

### Partner for Hope

ASIS  
BDO  
Bison Transport  
Bold Innovation group  
CANASA/  
Insurance  
Central Canadian  
Structures  
Central Church of Christ  
Charleswood Roofing  
Concrete Restoration  
Cr8atery Gallery and  
Studio  
Crystal Springs Colony  
Cummins Western  
Canada  
DeckWorks  
Desjardins Financial  
Security Investments  
Inc

Emergent Bio Solutions  
(Cangene)  
Empire Masonic Lodge  
No 127 Fabutan  
Garry Parkes and  
Associates  
Manitoba's Credit  
Unions  
Gorp Clean Energy Bar  
Green Bros/Winnipeg  
Plow  
Hewlett Packard  
IBAM  
ICUC Moderation  
Services  
Lakeview Insurance/  
Robertson Hall  
Manitoba Homebuilders  
Association  
Manitoba Public  
Insurance  
Meyers Brother's  
Trucking  
Mr Lube, Husaro  
Enterprises  
MTS Lunch for Hope  
Norampac  
Oak Bluff Colony  
Olive Garden Polo Park  
Olive Garden Regent  
Pacific Community  
Methodist Church  
Payne Transportation

Platinum Jets Inc.  
Royal Bank of Canada  
Shoal Lake Baptist  
Church  
Sisler High School  
Sri Saytha Sai  
Stalwart Appliances  
St Andrew's River  
Heights United Church  
ST. Pauls High School  
St Thomas Angilcan  
Church  
Steinbach Credit Union  
Super Auto Centres  
Suzanne Mariani -  
Suzanne Mariani -  
RE/MAX Professionals  
Teshmont Consultant  
Toogood Marketing  
The Fairmont Winnipeg  
The Kaushal Family  
The Delawri Group  
Vitality Integrative  
Medicine  
Wescan  
Winmar Restoration  
Winnipeg Kia  
Zurich  
Safari Club International  
Reflections Dental  
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