



YOU'VE CHANGED THOUSANDS OF LIVES — AND THAT CHANGES EVERYTHING.

It's hard to express just how much your support means to so many vulnerable men and women in Winnipeg. Year after year, your generosity has been the light in the darkness for so many.

But this past year you outdid yourselves.

You helped us start construction on a 54,000 square foot addition that will create more emergency beds, improved healthcare and new mental health and transition services programs.

You gave hope in a time of need, provided a place to recover and then helped people transition out of homelessness.

We know your reasons for supporting Siloam Mission are personal. Maybe you do it because you have a heart for this city and want everyone in it to thrive.

Maybe Siloam has become a community where you can give back and involve your whole family. Maybe you know someone who has used our services — or still does.

Whatever the case, you should know that none of the stories you'll read in the next few pages would have happened without you. So thank you.

With your warm hearts and generous support...

You have fed hungry bodies and nurtured weary souls. You have mended physical and spiritual wounds. You have provided a job and given a home. You have not only helped someone beat the odds... you have *changed* the odds.

For so many people, you have changed everything. We're so thankful for your compassion.

Thank you for caring for our city's vulnerable men and women.

They — and we — are blessed to count you as friends.

Jim Bell CEO

Auc

Riley Coulter Board Chair

R. hile Coulde





HOW YOUR DONATIONS GET TO WORK

YOU'VE PROVIDED HOPE, RECOVERY AND TRANSITION TO A BETTER LIFE.



MEALS:

Your contribution begins by helping someone step off the street and into our warm Drop-In Centre for a healthy, hearty meal and a cup of coffee.



SHELTER:

The person then makes their way to our shelter, where they get a good night's sleep protected from the elements and safe from harm.



COMMUNITY:

Our staff and volunteers get to know each new person, helping them get the clothes and personal hygiene items they need, as well as connecting them to our many services.









EMPLOYMENT:

The final step in transition is finding meaningful employment. Thanks to your help we're working on starting a social enterprise that will provide dignified jobs to people ready to reintegrate into society.



HEALTH CENTRE:

In the Saul Sair Health Centre, people find the physical care they need to get better – from treating minor wounds to seeing a dentist and eye doctor.



SPIRITUAL CARE:

Beyond physical healing, people also find spiritual healing by reconnecting with their faith and mental health support.



TRANSITION SERVICES:

A Transition Services caseworker meets regularly one-on-one with each client, helping them make progress toward their own identified goals.



EXIT UP!

Indigenous youth aging out of foster care and are at high risk of becoming homeless. Here, they find the guidance they need to build a more hopeful future.



HOUSING:

Caseworkers help people who are ready to move forward find a place of their own — either at our supportive housing facility, The Madison, or other options in the city.



EMPLOYMENT READINESS:

The Building Futures and M.O.S.T. (Mission Off the Streets Team) programs help someone who has worked hard to better their life gain the training and skills they need to confidently reenter the workforce.



YOU HELPED US SHOW JESSIE KINDNESS WHEN SHE – AND HER BABY TO COME – NEEDED IT MOST.

Jessie grew up in a remote community in northern Manitoba and dreamed from a young age of becoming a teacher.

After high school she moved to Winnipeg to live with a cousin - it seemed her dreams were coming true. But she arrived to a reality that was very different from what she had imagined.

Her cousin had become involved in an abusive life surrounded by drugs, and soon, having nowhere else to go, Jessie did too. She was living in poverty and struggling with addictions; but most of all, she struggled with losing her dreams. Soon, her circumstances found her homeless and alone, not knowing where to turn.

When Jessie first arrived at Siloam Mission, she had been homeless for 4 years. She didn't know what was going to happen to her, and most days

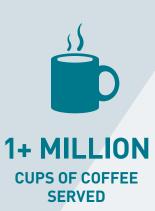
she would say she didn't care. She came for meals and shelter, but she was just surviving.

It was the day she found out she was pregnant that she calls the turning point in her life. She had another life to care for, and she wasn't going to let anything or anyone get in the way of her child's dreams in the same way it had for her.

Jessie connected with Siloam Mission's Transition Services program where she was soon connected with long-term support to help her take care of her baby, a counselor to help her take care of herself and maintain her sobriety, and a caseworker to help find a place for her and her baby-on-the-way to live safely together.

Today, Jessie has her own apartment with her young daughter and is investing in her future with online University courses.







502,087MEALS SERVED



YOU HELPED US GIVE ASHLEY SAFE SHELTER FOR THE NIGHT AFTER FLEEING AN ABUSIVE RELATIONSHIP.

When Ashley was a teenager her dad passed away. Battling depression, her mom became distant from her children — unable to give them the attention and care they needed.

Young and searching for belonging, Ashley ended up in a relationship. Over time, the man she was with became verbally and emotionally abusive.

Turning to alcohol and drugs to cope, Ashley struggled to make it through each day.

When the abuse became physical she began to fear for her life. She packed what she could into a backpack and left home.

Ashley was able to find refuge at Siloam Mission. She checked into our shelter and was safe for the night. For the first time since her father died, she felt protected. She found herself surrounded by

people like her: victims of circumstance seeking a better life, which deep down they all knew they deserved.

While in the drop-in one day, she noticed a sign that said "Art Room" – and something sparked in her. She began visiting several days a week, working through her trauma through art – simultaneously awakening a new-found passion and finding great spiritual relief.

Through Siloam Mission, Ashley now benefits from counselling – and with the support of a Housing First case worker has been living in her own place, safe from harm, for two years. This year, she reconnected with her mother.

She is working a part-time job while finishing her grade 12 education, and still finds great joy and comfort in her painting.







222
WOMEN STAYED IN
THE SHELTER



YOU HELPED PHIL GET HEALTHY — AND SAVED HIS LIFE.

Phil spent most of his childhood absorbing beatings from his alcoholic father so that his beloved mother wouldn't have to.

When his mother died when he was 16, Phil needed to escape the abuse of his father. He left his home, dropped out of school, and never looked back.

For years he lived on friends' couches, always moving and scraping by, panhandling on the street. It wasn't until after a series of incidents on the streets in his early 30s that Phil learned why his life wasn't getting any easier. He was diagnosed with schizophrenia – a tragic and dangerous diagnosis for someone without a support system.

The world was a terrifying place for Phil, and he says it was "by God's grace" he found himself at the doors of Siloam Mission. Because of his mental illness, he didn't know who he could trust.

But because of you, he found a supportive community at Siloam Mission that he learned to rely on.

Phil stayed at Siloam for just over a year. He was quickly connected with a doctor in the Health Centre who was able to help him find the right medication to manage his mental illness and begin to better his life.

Today Phil is doing well. He will always struggle with his disorder, but through regular contact with a counsellor to work through his trauma and a doctor to help manage his medications, he has all of the support he needs. Living at Siloam Mission's supportive housing facility, The Madison, he maintains wonderful friendships and hopes to volunteer at Siloam in the near future – "to be able to give back."





25,130
HEALTH-RELATED
ITEMS DISTRIBUTED



2,834

VISITS TO VOLUNTEER HEALTH CARE PROVIDERS IN THE SAUL SAIR HEALTH CENTRE "It's hard to stay alive out there, and too easy to die. Siloam Mission saved my life...and they helped me gain the skills I needed to find a job and move forward." — Beatrice SILOAM MISSION ANNUAL REPORT 2017-2018

YOU HELPED BEATRICE BEAT HER ADDICTIONS, FIND HOPE IN HER FUTURE, AND MAKE HER GRANDPA PROUD.

Beatrice grew up on the streets.

She has survived Winnipeg winters, battled addictions and lost countless people she loved to the harsh and unforgiving world of life on the streets. "It's hard to stay alive out there, and too easy to die," she says.

She credits the relationship with her Grandpa for keeping her alive. He always reminded her to never give up, and told her things would get better one day.

But when he passed away, Beatrice felt like she had nothing left to live for. Without his comforting words of hope, she was losing her will to survive and turned to drugs and alcohol to numb the pain.

One day she woke up in a back alley when she heard his voice. "He kept saying to me 'get up, my girl, you have to get up now."

It was that day she knew she had to pick herself back up.

She came to Siloam Mission to turn her life around. She wanted to commit to walking toward the "one day" when things would get better, just like her grandpa told her.

Beatrice continues to work on her recovery from drugs and alcohol with the help of a doctor, and is working through all of the many painful experiences of her life. She's taking some University courses to explore what her future might be, and is participating in Siloam Mission's employment readiness program, working on the Mission Off the Streets Team (M.O.S.T.).

"I know my Grandpa would be proud," she says.

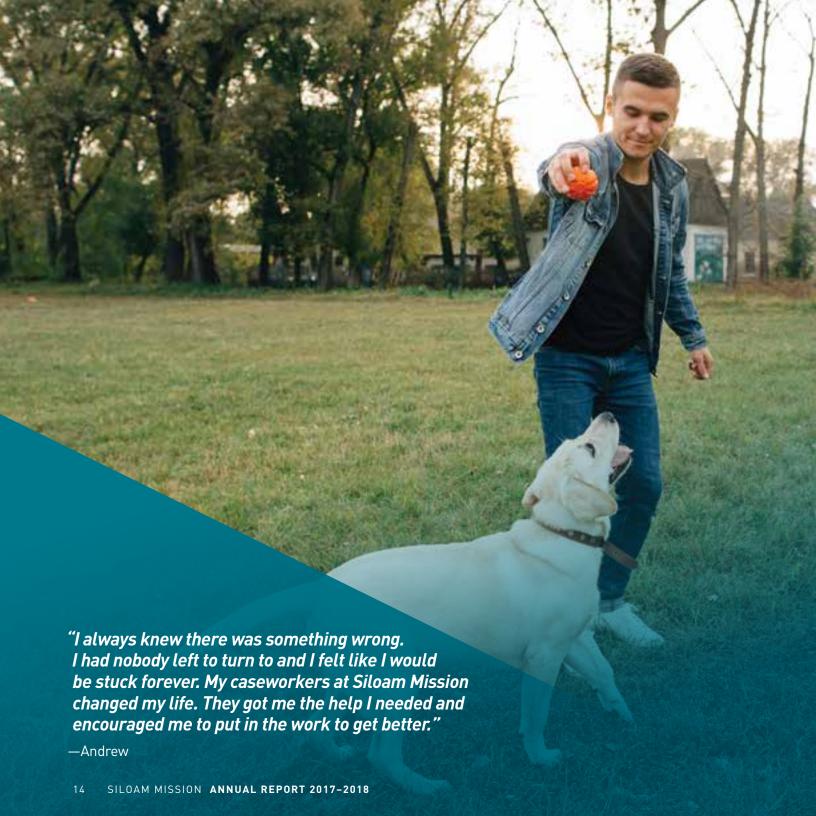




113
PARTICIPANTS
WERE EMPLOYED



1,737
BAGS OF GARBAGE
WERE COLLECTED



YOU HELPED ANDREW EXIT HOMELESSNESS AND BUILD A LIFE THAT HE BELIEVED HE MAY NEVER HAVE.

Andrew always sensed there was something wrong.

He was never able to keep a job for more than a year. Every time things were looking up, his crippling anxiety disorder caught up to him.

His family was unable to support him and had become distant. With no friends, no income, and no savings or support, he found himself living on the streets.

When Andrew came to Siloam Mission he kept to himself at first. It took him a while to get comfortable and trust the staff. But thanks to you, there were support staff available — and they eventually found each other.

He entered into Transition Services and in time began to feel his life turning around. It was clear that Andrew was smart, capable, and wanted a better life again – he had just given up and become scared.

Today, he continues seeing his caseworker and counselor regularly, as well as a doctor to prescribe him the medication he needs. Andrew has a full-time job, an apartment of his own again, and beloved canine companion named "Max". He spends what time he has in his busy schedule volunteering at Siloam Mission – giving back to the community that supported him.

A SNAPSHOT OF TRANSITION SERVICES CLIENTS

80% are male

64% struggle with mental health

50% struggle with addictions

37% self-identify as Indigenous

32% have a cognitive impairment

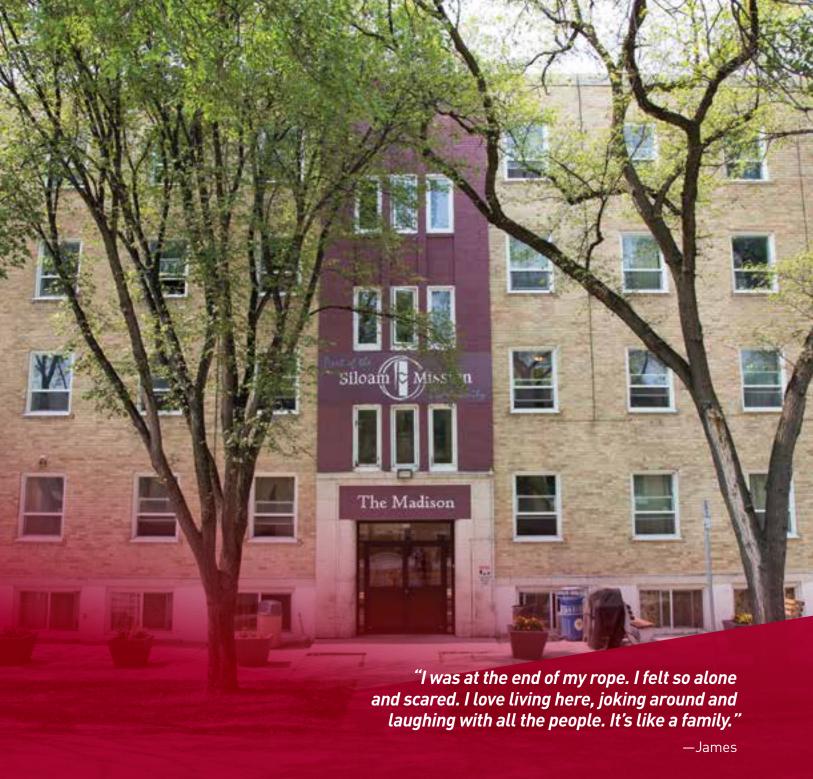




183
CLIENTS ENROLLED
IN TRANSITION
SERVICES



99
PEOPLE FOUND
HOUSING



YOU GAVE JAMES A HOME — AND HOPE.

James never thought he would have a place of his own again.

For most of his adult life, he struggled with depression and other mental health disorders.

Along the way he lost everything: his job, his apartment, his family, his friends and his will to survive. When he came to Siloam Mission his physical and spiritual health were in poor shape.

Because of you, he found a community that nursed him back to health. He connected with a Transition Services caseworker, started seeing a doctor and started a regimen of medications that helped him feel better both mentally and physically.

A year later, he moved into his own room at The Madison — Siloam Mission's supportive housing facility in Wolseley.

It was scary at first.

"I don't do well completely on my own," James says. "I feel isolated and alone very easily, and then I get scared."

Today James is thriving at The Madison. He loves to volunteer and do the dishes after mealtime. And he's become quite the joker, cheering up volunteers and staff.

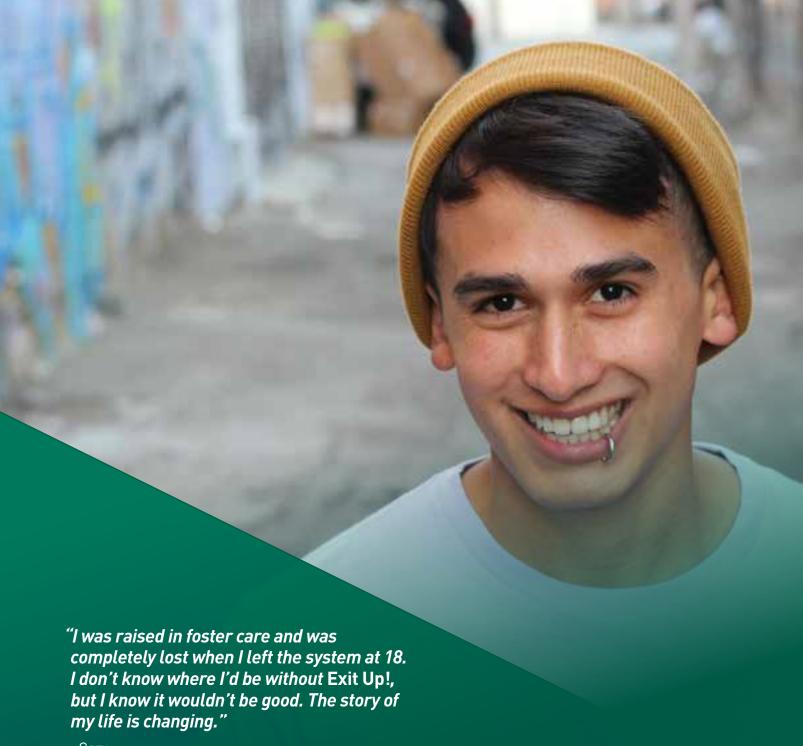




101
MEN AND WOMEN
CALLED THE
MADISON HOME



641
VOLUNTEER HOURS
WERE SERVED BY
RESIDENTS



YOU HELPED CORY CHANGE HIS NARRATIVE AND FIND A NEW WAY FORWARD.

The narrative of Cory's life began long before he was born, when his grandparents were both taken away from their remote communities as children and put into residential schools.

Leaving the schools at 18, the two met shortly after, finding connection with each other in the shared experience of their unspeakable trauma. They had one child together – Cory's mom, Sherry.

Sherry was raised by parents who lost the opportunity to learn things that some may take for granted – such as how to cook or manage finances, and the support of a stable family unit. This left Sherry unable to pass these things on to Cory.

She turned to alcohol for much of her life as a means to numb the abuse and neglect of her childhood, which led to Child and Family Services apprehending Cory when he was just five years old.

Cory lived in more than a dozen foster homes in his life until he turned 18 and was left to fend for himself. He too turned to drugs as a means to survive, sleeping on a different couch every night. When he started coming to Siloam Mission for meals, the narrative of his family began to change.

Siloam Mission's *Exit Up!* program is designed specifically for Indigenous youth like Cory – kids who have goals and dreams just like any kid, but never had the opportunity in life to carry them out.

Through *Exit Up!*, Cory had a support worker who connected him to the right resources to manage his addictions. The worker helped Cory gain basic life skills to live independently, get job training, and secure housing at The Madison.

Surrounded by the kind of supportive community that his mother and grandparents never had, Cory has not only found hope and healing for himself, but for his family too.





YOUNG ADULTS
WERE SUPPORTED
IN EXIT UP!



YOUNG ADULTS WERE HOUSED



ALEKSANDRA VOLUNTEERS AT SILOAM IN HONOUR OF HER BROTHER

Aleksandra describes her brother as a gentle soul. He was someone who was always there to help people and always made sure they were treated well. But her brother also suffered from schizophrenia, a widely misunderstood and stigmatized mental disorder that effects more than 23 million people worldwide. As is the case for many with schizophrenia, Aleksandra's brother was unable to access the much-needed medical care or professional mental health support that he needed to manage his disorder, ultimately leading to living the rest of his life on the streets.

When her brother showed up at Siloam Mission needing a safe place to sleep, we opened our doors. "He always had such nice words to say about Siloam." Says Aleksandra. "It was a place where there was no judgment."

Aleksandra's brother died of accidental causes when he was only 30 years old. It was a tragic and heartbreaking loss for his family. Shortly after, Aleksandra and her sister began volunteering at Siloam. "I wanted to honour his name and give back to the place he loved so much"

She has been a dedicated volunteer at Siloam Mission for close to 10 years now, and says that for her it's the people that keep her coming back.

"I think many of us have judgment about why people are on the streets, when in reality they're just like our brothers and sisters...every time I see somebody on the street, I think of my brother."

BECAUSE OF YOU



7,498
INDIVIDUALS
VOLUNTEERED



76,745

VOLUNTEER HOURS
WERE SERVED, THE
EQUIVALENT OF 41
FULL-TIME POSITIONS



YOU HELPED US MAKE ROOM TO END HOMELESSNESS

Because of you we broke ground on a major expansion that will change the lives of thousands of people over the coming years.

Slated to be finished in 2020, the two-storey building will expand the health centre, increase availability for mental health programming, make room for more transitional shelter beds with a focus on providing a separate safe space with up to 33 beds dedicated for women, and allow us to grow social enterprise opportunities that will create jobs.

Because of you, someone like Jessie will get the help she needs sooner. Women like Ashley will never be turned away for the night because there's no room left. Someone like Phil will have more support for his schizophrenia. Because of you, someone like Beatrice will gain meaningful employment that provides dignity and builds new skills. A person in Andrew's situation will not face a long waiting list to get into Transition Services. And someone like James will have more help to heal from years of trauma and neglect.

Because of you, young people aging out of foster care like Cory will have a place to help them build a better future than their parents once had.

Because of you, we can dream of ending homelessness in our lifetime — as something we talk about in past tense.

Thank you for helping us MAKE ROOM to pursue that dream. With your help, it is within reach.

BECAUSE OF YOU



54,000 SQUARE FEET OF ADDITIONAL PROGRAM SPACE IS

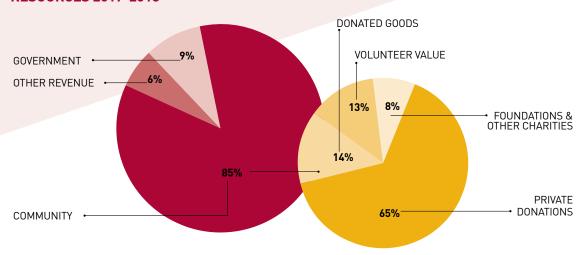
BEING BUILT



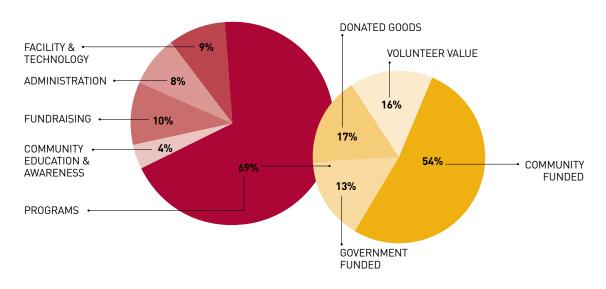
50+
ADDITIONAL
EMERGENCY
SHELTER BEDS

FINANCIAL OPERATING SUMMARY MAY 1, 2017 - APRIL 30, 2018

RESOURCES 2017-2018



EXPENSES 2017-2018



OPERATING RESOURCES	2017-2018
MONETARY	
Community support	6,209,222
Government support	1,005,577
Foundation and other charities support	735,871
Private fee for service, sales and rentals	583,236
Interest and sundry	67,814
NON MONETARY	
Donated goods	1,287,010
Volunteer value	1,187,175
TOTAL RESOURCES	11,075,905

OPERATING EXPENSES	2017-2018
MONETARY	
Programs	5,094,272
Community education and awareness	389,034
Fundraising	1,106,048
Administration	949,492
Facility and Technology	1,027,173
NON MONETARY	
Donated goods	1,287,010
Volunteer value	1,187,175
TOTAL EXPENSES	11,040,204
EXCESS RESOURCES OVER EXPENSES	35,701

Volunteer value is determined based on contributed hours recorded and hourly rates. During the year volunteers contributed 76,745 hours; regular volunteer hours of 74,345 have been valued at \$15.00/hour and professional volunteer hours of 2,400 have been valued at \$30.00/hour.

Complete audited financial statements available at www.siloam.ca

YOUR COMPASSION CHANGED EVERYTHING.

We would like to sincerely thank all of our donors – including those who prefer to remain anonymous – for sharing their time and resources with Winnipeg's most vulnerable.

\$1,000 AND UP

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Mr Peter Anderson

Shelley & Neal Anderson

Judy Andres

David Andrich

Arthur Anhalt

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Geraldine Aplin

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Glenn & Annie Asham

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Lesley Baizley

Cordell Barker

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Donald Barnby

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We make every effort to get permission to celebrate your gift. If your name is missing we sincerely apologize! Please contact us at 204-956-4344 so we can add you to the list!

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Thank you to our partners — the businesses, schools, churches and individuals who help us begin the journey of recovery and transition by sponsoring a meal service!

We are deeply grateful for the following partners who are committed to change and making a difference in the lives of Winnipeg's most vulnerable.

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WITHOUT YOU, THIS LETTER WOULD NEVER HAVE BEEN WRITTEN.

We recently got an anonymous letter from a former client. It's a testament to the difference you're making every day. Thank you for helping us change this life — and so many others.

"To the people who work at Siloam,

When I first arrived at the mission I was a cold, tired, hungry, hopeless, helpless and scared man.

I was frightened because every place I had gone to before had turned me away. I had no place to go and it was cold.

When I walked through the doors of Siloam I was invited in! You fed me that morning and gave me a coffee. You allowed me to put my head down on the table and sleep. I was warm and I was welcomed.

I kept hanging around. You provided me with some clothes that I desperately needed. You fed me multiple times and soon I was offered a bed and allowed to clean myself up. I stayed there for close to two months.

When I arrived, I was a wretch that needed to be saved. The words from "Amazing Grace" are appropriate for me.

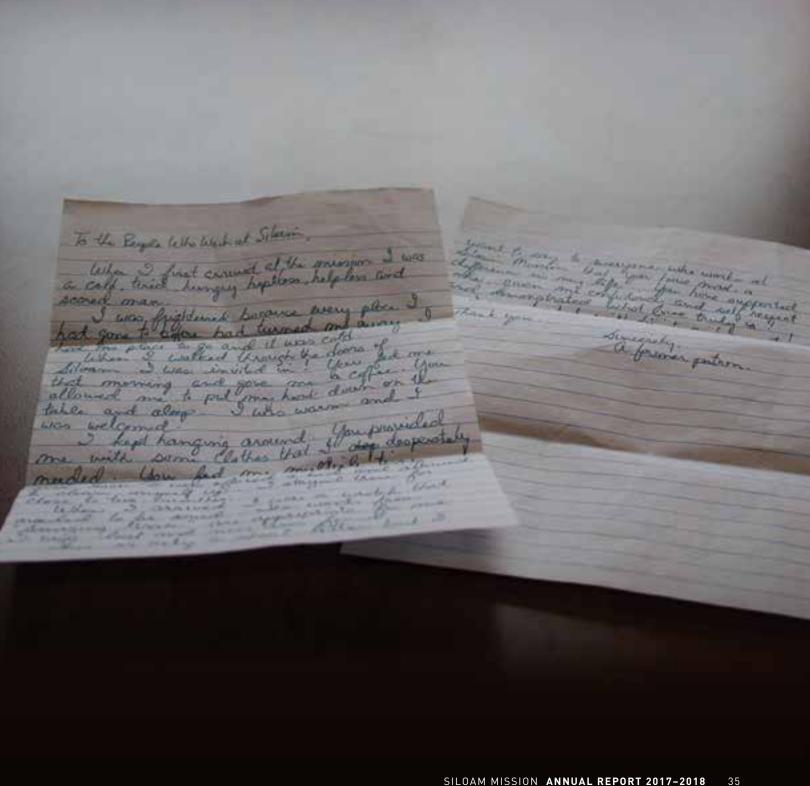
I was lost and now am found.

This is only a short letter, but I want to say to everyone who works at Siloam Mission that you have made a difference in my life. You have supported me, given me confidence and self-respect, and demonstrated what love truly is!

I was treated with dignity and respect!

Thank you.

Sincerely,
A former patron"





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